



The City of Laurinburg is responsible for the operation and maintenance of a wastewater collection system that consists of approximately 125 miles of gravity sewer, approximately 20 miles of force main, 33 duplex pump stations, and all associated piping, valves, and appurtenances required to make a complete and operational wastewater collection system to serve the City of Laurinburg that is growing everyday. There are approximately 15 employees in the Collection and Treatment Departments that help deliver service to the customers of Laurinburg.

Please help the City prevent sewer back-ups and overflows.

Q: How do I report a sewer overflow?

A: 24 hours a day you can call the Public Works Department at (910)276-2364 to report a sewer back-up or an overflowing sewer, just follow the automated answering service. You will be able to contact the appropriate department to come out and correct the problem. The City is responsible for backed up sewer mains in the street up to the customer's service cleanout near the road.



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What you need to know about: Sanitary Sewer Overflows

When a sewer overflows, it is usually the result of inappropriate materials in the sewer system. Have you ever experienced a sanitary sewer back-up or overflow? Did you know that most sanitary sewer back-ups occur between your home and the City's sewer main. All of us can help to prevent them by wisely using the City Of Laurinburg's sanitary sewer system.

The City of Laurinburg's Sewer Use Ordinance states: "No person shall discharge or cause to be discharged to a sewer any water or wastes which contain floatable oils, fat or grease". The North Carolina Plumbing Code requires that restaurants install grease traps and/or interceptors to prevent grease from entering the sewer system. However, there are many more residential kitchens than there are restaurants in Laurinburg. By reducing the amount of fats, oils and grease that enter the sewer system from homes, you can help to protect the environment by preventing sewer back-ups and overflows.

**And How
You can Make A Difference**

Sanitary sewer systems are designed to handle three things: used water, human body waste, and toilet paper. You can do some simple things that will help the City protect water quality and maintain the sewer system in Laurinburg.

Some Do's And Don'ts for Residential Customers:

DO NOT: Pour grease, fats and oils from cooking down the drain.

DO NOT: Use the sewer as a means to dispose of food scraps

DO: Collect grease in a container and dispose of it in the garbage

DO: Place food scraps in waste containers or garbage bags for disposal with solid waste, or start a compost pile.

DO: Place a wastebasket in the bathroom to dispose of solid waste. Disposable diapers, condoms and personal hygiene products do not belong in the sewer system.

These suggestions can save you money too! Most sewer back-ups occur between the house and the City's sewer main, where the property owner is responsible for correcting the problem. Avoiding blockages means avoiding plumbing bills.



Some Do's And Don'ts for Commercial and Industrial Customers:

DO NOT: pour boiling water down sinks to clean grease traps.

DO NOT: Have commercial dishwasher connected to trap (high temp water and detergents will flush the trap).

DO NOT: Connect food waste disposals to the grease trap/interceptor.

DO: Make sure all kitchen sinks are tied into a grease trap/interceptor.

DO: Clean or pump traps regularly

DO: Train staff to remove as much as possible from plates before washing (pre-rinse).

Oil & Grease Collection/Recycling & Food Donations

Fats, Oil, and Grease or FOG are commodities that if handled properly can be treated as a valuable resource. Begin thinking of oil and grease as a valuable commodity. Some rendering companies will offer services free-of-charge and others will give a rebate on the materials collected. Note that these companies must be properly permitted by the Division of Waste Management, Solid Waste Section at 919.733.0692, in order to remove FOG from a facility. A list of grease collectors can be found in the *Directory of Markets for Recyclable Materials* at www.p2pays.org/DMRM or by calling DPPEA at 1.800.763.0136.

